

**BNS GROUP**

**msXfax<sup>®</sup>**  
ENTERPRISE  CONNECTOR

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**BROOKTROUT EDITION**

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End of Sale of Brooktrout edition of msXfax 1<sup>st</sup> July 2017  
Support will continue for 2 years  
End of support will occur on 30<sup>th</sup> June 2019

**msXfax<sup>®</sup>**  
ENTERPRISE  CONNECTOR

**BNS**  
GROUP  
Secure SMS & FAX  
Messaging Solutions

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# SECTION 1 End of support for the Brooktrout edition of msXfax

## 1.1 Transitioning from Brooktrout edition to XCAPi edition of msXfax

BNS Group will focus only on the XCAPi edition of msXfax version 8.x from 1<sup>st</sup> July 2017.

The Brooktrout SR140 edition of msXfax will not be sold from 1<sup>st</sup> July 2017.

BNS will provide support for the Brooktrout edition of msXfax until **30 June 2019**.

BNS will provide the following incentives to customers wishing to replace the SR140 edition with the XCAPi edition:

1. FREE consultancy advice by telephone \ email to transition from the Brooktrout edition to the XCAPi edition of msXfax
2. Minimum of 30% discount on the cost of XCAPi software.
3. Customers are entitled to upgrade their edition and version of msXfax at no cost under their existing subscription license.
4. Any on-site professional services will be provided at 50% discount.

BNS Group made the decision to no longer support Brooktrout for a number of reasons including but not limited to:

- a) Closure of the Australian office of Dialogic who own the Brooktrout branded technology.
- b) Functionality in XCAPi is superior to Brooktrout particularly with real time monitoring, configuration, diagnostic tracing and other features.

BNS has been developing fax server solutions since the 90's. We have made the transition from physical fax servers with physical fax boards to Fax over IP using SIP. Fax continues to play an important part in commerce which is why BNS continues to develop fax server solutions which integrate with both on-premises and cloud based technologies.